



TUVQC
certification



Raouf Medical Group Co.

Address to which this Certificate refers:

No. 12, 4th Alley, 24th Sina St., Pardis Bridge, Khorram Dasht Industrial Town,
Abali Road, Tehran, Iran
Postcode: 1533883934

*The TUVQC certification authority of branch I.R.I confirms that the
organization's management system is audited and complies with the
standard management requirements detailed below*

ISO 10002:2018

Customer satisfaction-Guidelines for complaints handling in organizations

the scope of certification is as follows

Production of Medical and Industrial Equipment

Date of initial request: 30 Apr 2024
Issue Date: 30 May 2024
Expiry Date: 30 Apr 2027
Certificate Re-assessment date: 30 Apr 2025

Signed on behalf of TUVQC
International Certification



Certificate No. TQIR-1217041-CSG

*To inquire about the certificate, please visit: WWW.AFCELR/TUVQC
This certificate verifies the original certificate issued and is valid as long as its
registered at and surveillance audits are satisfactorily completed.
This certificate does not have a hologram or embossed seal.
Please check the validity of the certificate by scanning the QR code.*

TUVQC Limited
FAV Code: 71
TUV Code: 234